Brainstorm the user characteristics and likely tasks required for the following system.

A chain of Copy/Business centers has partnered with a series of Auto/Travel Centers (nicer gas station/convenience stores) and Hotels to provide a network of nationwide photocenters. This is made possible by a new piece of equipment able to produce high quality digital photos quickly and inexpensively. This special device is also to be connected to the internet with a highspeed connection. They expect that this service may bring in new types of customers and provide existing customers with a wider range of useful services. They anticipate providing access to these services by walk-in and over the internet.

Use the form provided and select from the following set of potential user roles. If working alone select one A and one B type user. You may work in a group of two in which case you should submit a form for all four user types.

A1: Onsite Machine Facilitator
A2: District-wide Machine Supervisor

B1. Casual Photographer
B2. Traveller/Tourist
### User Role:

#### User Knowledge and Background:
- What is the domain area? _____________________ User familiarity

- What is basic system technology/platform? ______________________________________________ User familiarity

- Other (education, experience, limitations etc.)

#### How can proposed system support user? (functions, features, capabilities, facilities):

#### User Interaction Profile (frequency, intensity)

#### Rank/Explain Most Important Usability Objectives (efficiency[ ], accuracy[ ], reliability[ ], learnability[ ], rememberability[ ], user satisfaction[ ], clarity[ ], comprehensiveness[ ], attractiveness[ ])

#### Other related stakeholders

Notes: